

TERMS & CONDITIONS FOR GREAT NORTH STORAGE INC. RENTAL TOTES



Thanks for choosing **Great North Storage**! By renting our moving totes (“Totes”), you agree to the following simple Terms & Conditions.

1. Rental Period

All moving tote rentals are billed on a weekly basis. Standard rentals are for up to 60 days. If you need the Totes longer, just let us know before your rental period ends. In most cases, your rental will simply continue at the standard weekly rate, or you may choose to purchase the Totes for \$30.00 per tote.

2. Fees & Deposits

Rental Rate: \$5.50 plus HST per totes for the first week and \$1.75 plus HST for each additional week

Security Deposit: \$100.00 plus HST (refunded once Totes & any additional rental supplies are returned in acceptable condition)

Late Payment Fee: \$50.00 plus HST

Damage Fee: \$30.00 plus HST per tote for damage beyond normal wear and tear

Replacement Fee: \$30.00 plus HST per tote or dolly if lost or not returned

3. Delivery & Pickup

We offer delivery for \$50.00 plus HST one way within Durham Region, Kawartha Lakes, and Northumberland County.

You’re also welcome to pick up and return Totes at our facility at no charge.

4. Caring for the Totes

Please return all Totes clean and in good, usable condition. Normal wear from moving is expected — we just ask that they’re not damaged due to misuse or neglect.

5. Missing or Unreturned Totes

If Totes are not returned, the security deposit will be forfeited, and each missing tote will be charged at \$30.00 plus HST per tote.

6. Cancellations

If a cancellation date isn’t set at the time of booking, we kindly ask for at least 7 days’ notice. Late cancellations may result in forfeited fees or deposits.

7. Responsibility

From the time the Totes are delivered or picked up until they are returned, the Renter is responsible for their care and safekeeping.

8. Agreement to Terms

Payment for your rental confirms that you’ve read and agreed to these Terms & Conditions, whether payment is made online, in person, or by any other method.

9. Legal Disclaimer

Items placed inside moving totes remain the responsibility of the customer. Great North Storage’s responsibility is limited to providing the rental totes, and the customer is responsible for the totes while in their care. These Terms & Conditions are governed by Ontario law and may change from time to time.

GREAT NORTH STORAGE INC.

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